

PARTICIPANT INFORMATION SHEET

The experience of being on the waiting list for social housing

UTS HREC ETH20-5431

WHO IS DOING THE RESEARCH?

The research team consists of Professor Alan Morris and Dr Jan Idle from the University of Technology Sydney (UTS), Professor Hal Pawson, Dr Andrew Clarke and Dr Fatemeh Aminpour from the University of New South Wales (UNSW), Professor Lynda Cheshire and Professor Cameron Parsell from the University of Queensland (UQ) and Dr Catherine Robinson, Anglicare Tasmania.

WHAT IS THIS RESEARCH ABOUT?

This research is aimed at increasing our understanding of the material circumstances of people on the waiting list (waitees) in New South Wales, Queensland and Tasmania, and how the experience of waiting impacts on waitees' everyday life, their employment, family relationships and quality of life. We are also interested in why people applied for social housing, how they found the application process and their dealings with the bureaucracy.

FUNDING

Funding for this project has been received from the Australian Research Council.

WHY HAVE I BEEN ASKED?

You have been invited to participate in this study because as somebody who is on the waiting-list for social housing you have first-hand knowledge of the experience of being on the waiting list.

IF I SAY YES, WHAT WILL IT INVOLVE?

If you decide to participate, you will be invited to participate in a semi-structured interview that will last for 45 minutes to an hour. The interview will take place by phone or on zoom, whatever you prefer. Due to COVID-19 we are not able to do the interview face-to-face.

With your consent, we will audio record the interview. This recording, or any transcripts of it, will not contain your name or any identifying details about you.

You will be given a \$50 voucher for each interview conducted. This is for the long interviews, not the short telephone catch up interviews in between the long interviews.

You will not be identified to the housing authority or community housing provider and your participation or non-participation will have no impact on the services being provided to you or your position on the waiting-list.

ARE THERE ANY RISKS/INCONVENIENCE?

Yes, there are some risks/inconvenience. There are some questions that you might cause discomfort, however you don't have to answer any question that makes you feel uncomfortable. If you feel distressed, we can take a break or stop the interview. Also, if it is

apparent that a particular topic is causing distress we will change topic. If the interview does evoke distress interviewees are encouraged to contact counselling services. The following counselling services are available. Beyond Blue is a 24 hour national service. The number is 1300 224 636. In Sydney there is The Connections Western Sydney Helpline (a free service, that operates 24 hours a day) telephone 1300 096 273. In Brisbane, Uniting Care Queensland offers a 24/7 crisis support service. In Tasmania, Lifeline 131114 is available 24/7. Head to Health provides a wealth of trusted information, advice and professional support services to help with managing mental health and wellbeing.
<https://headtohealth.gov.au/about/news-and-announcements/hows-your-head-today>

DO I HAVE TO SAY YES?

Participation in this study is totally voluntary. It is completely up to you whether or not you decide to take part.

WHAT WILL HAPPEN IF I SAY NO?

If you decide not to participate, it will not affect your relationship with the researchers or the University of Technology Sydney, University of New South Wales or University of Queensland. If you wish to withdraw from the study once it has started, you can do so at any time without having to give a reason, by contacting Alan Morris at 9514 4880, email alan.morris@uts.edu.au /

If you withdraw from the study, any recordings, field-notes and transcripts will be destroyed.

CONFIDENTIALITY

By signing the consent form you consent to the research team collecting and using personal information about you for the research project. All this information will be treated confidentially. The interview will be de-identified.

We would like to store your information for future use in research projects that are an extension of this research project. In all instances your information will be treated confidentially.

We plan to publish the results in different reports and academic journals. In any publication, information will be provided in such a way that you cannot be identified.

WHAT IF I HAVE CONCERNS OR A COMPLAINT?

If you have concerns about the research please feel free to contact me Alan Morris on 95144880, alan.morris@uts.edu.au.

You will be given a copy of this form to keep.

NOTE:

This study has been approved in line with the University of Technology Sydney Human Research Ethics Committee [UTS HREC] guidelines. If you have any concerns or complaints about any aspect of the conduct of this research, please contact the Ethics Secretariat on ph.: +61 2 9514 2478 or email: Research.Ethics@uts.edu.au], and quote the UTS HREC reference number. Any matter raised will be treated confidentially, investigated and you will be informed of the outcome.